



# Smart ICT

The digital workspace for your SME

swisscom

C1 Public



# Where does digitalisation start for you?

————— At work.



**Managed service models**  
let SMEs actively drive  
digitalisation without  
having to become IT  
experts themselves.

Source: PAC, Karsten Leclerque, Head Analyst of Infrastructure & Cloud Services Practice PAC

**How do you  
want to work  
in the future?**





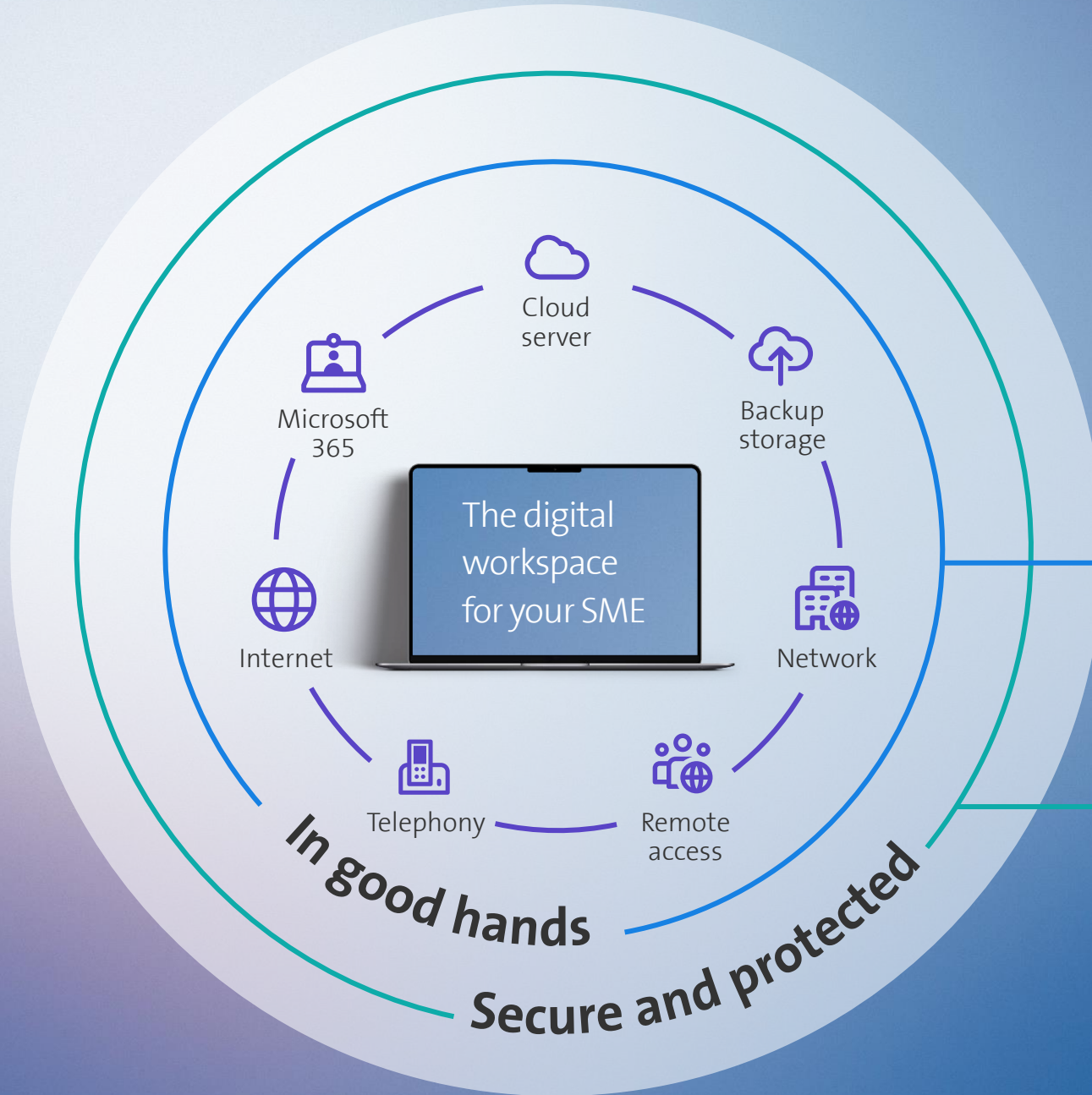
# Smart ICT

The digital workspace for  
your SME

**With everything you  
need to do so.**

**Managed.  
And secure.**

We take the weight off your shoulders  
so you can work worry-free.



## Managed service

Updates. Monitoring. IT help desk.

## Protected IT environment

Backups. Network and data protection. Data storage in Switzerland.



# 1

## **A perfectly tailored cloud workspace.**

Your digital workspace with everything you need for efficient, mobile working and secure data access from anywhere.

# 2

## **Simple, worry-free IT as a managed service.**

We manage your workspace and your IT infrastructure so that you and your team can work efficiently and worry-free.

# 3

## **Secure and well protected with data storage in Switzerland.**

You benefit from the strictest security standards in terms of data protection and IT security. All data is stored in Switzerland.



# Perfectly tailored cloud workspace

With everything you need for efficient, mobile working.





# Perfectly tailored cloud workspace

With everything you need for efficient, mobile working.



## IT workstations

Software with subscription models incl. Microsoft 365, antivirus software, operating system monitoring and updates, user settings, security settings, and more



## Company network with remote access

Managed company network including a firewall and secure remote access to all of your applications and data.



## Cloud server and backup storage

Provision of virtual servers in Swisscom data centres for running your business software, plus backup storage to securely store your data.



## Internet and telephony

State-of-the-art telephony solutions and a powerful, fail-safe internet connection.





# Worry-free IT as a managed service

Simply switch it on and start working – we'll take care of the rest.



Your **operating systems, hardware and antivirus software** are always up to date



**Proactive monitoring** of the entire IT infrastructure



Precisely calculable IT costs thanks to a **fixed monthly price**



Very high IT **availability**



**Dynamically scalable** and modular – only pay for what you need

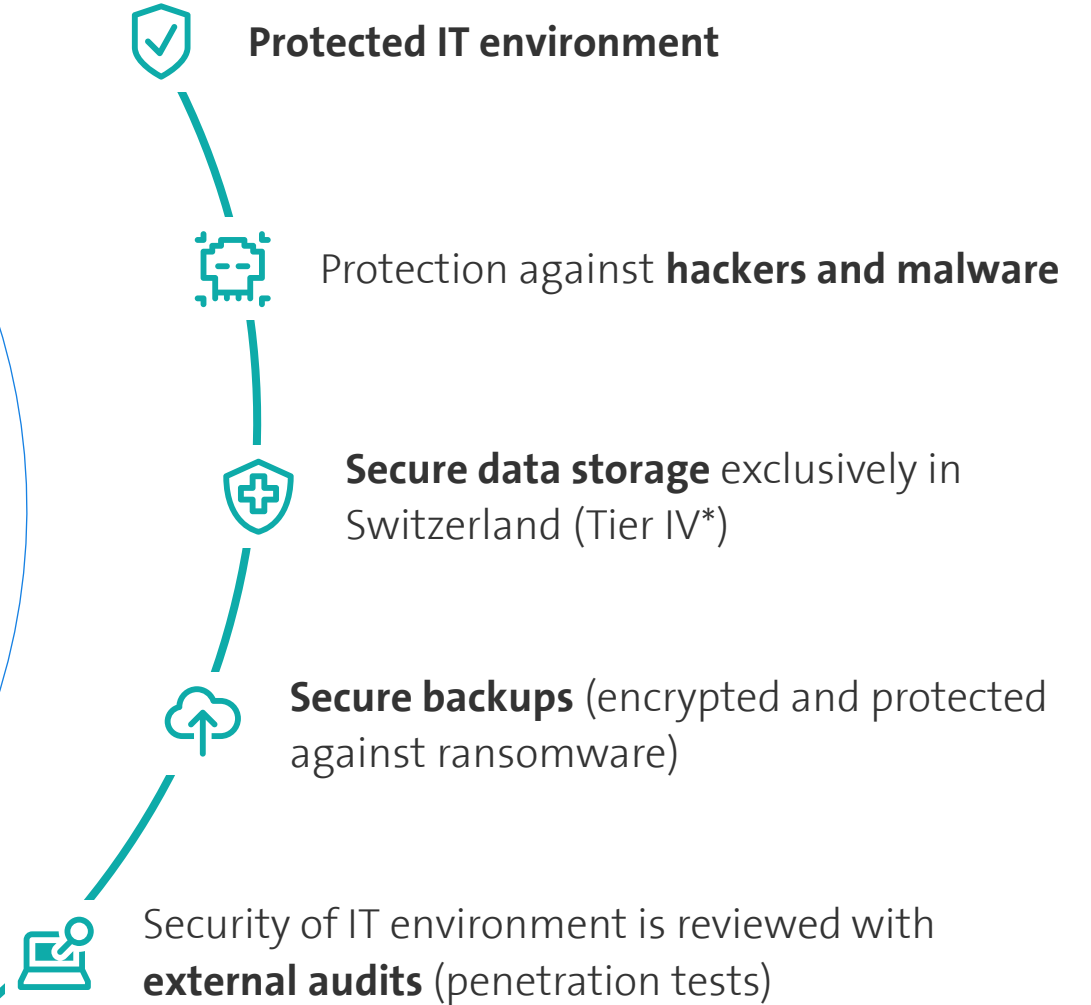


**IT help desk** with unlimited remote support – On-site support from certified IT partners



# Security is our top priority

IT security is an integral component of the solution – data is stored in highly secure data centres in Switzerland.



\* Uptime Institute's Tier IV certification means that a data centre meets the strictest global standard with fully redundant subsystems, independent security zones and biometric access control.



# Why Swisscom?

## Sustainable

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Swisscom operations have been climate-neutral since 2020. Data centres are exclusively operated with green energy (ISO 14001).

## Integrated solution

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Swisscom is the only service provider on the Swiss market to handle internet, telephony and IT for you. With the major advantage that data never leaves the secure Swisscom network and you have central point of contact for all your queries.

## Highest security standards

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Swisscom has gained a wealth of security expertise, which we apply 24/7/365. As a result, you benefit from the strictest security standards in terms of data protection and IT security. More than 300 security specialists work around the clock to guarantee the security of Swisscom's infrastructure.



“

**I save time and worry less –  
and my customer service  
team benefits.**

”

**Bruno Steiner**

Member of the Executive Board

Kappeler AG

Kitchen and bathroom fittings

12 employees



“

**With Smart ICT, our  
money is well spent and  
we no longer have to  
worry about our IT.**

”

**Marie-Therese Anliker**  
Managing Director  
Spitex Nebikon-Altishofen  
8 employees



“

**Outsourcing our IT makes us more flexible. At the same time, we were able to cut costs.**

”

**Martin Sturzenegger**  
Managing Director  
Koller & Morger AG  
32 employees



“

**I no longer have sleepless nights worrying about ICT.**

”

**Sascha Klaus**  
Owner & Managing Director  
Garage Klaus  
7 employees



“

**What I appreciate most about Swisscom is the quality at every level: solutions, support and expertise.**

”

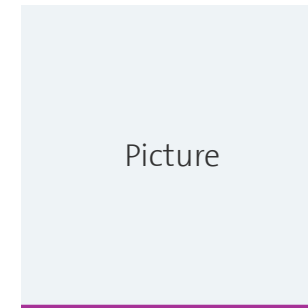
**Dario Ruggeri**  
CEO  
MediTest Pharma  
10 employees





We are here to  
support you on  
your journey

## Ready for smart ICT?



**First name Last name**

Position

vorname.nachname@swisscom.com